



PRODUCTS WARRANTY (Roof Tiles)

1. KEBE warrants that all roof tiles and its components that produces and merchandises are in compliance with the Harmonized European Standards EL0T EN 1304, as for the following characteristics listed in the relevant CE Conformity Declaration:

- Flexural strength**
- External fire performance**
- Reaction to fire**
- Impermeable to water**
- Dimensions and dimensions change**
- Frost resistance**


2. The warranty lasts for fifty (50) years from the purchase date of the product, provided that the following conditions are met cumulatively:

- (a) The product exhibits a substantial actual defect and / or does not comply with the characteristics stated in the relevant Statement of Conformity**
- (b) The substantial material defect existed at the purchase time and is not related with acts and / or omissions attributable to fault of the Consumer or third party (auxiliary or not of the Consumer)**
- (c) The placement of the product was carried out by an experienced and specialized workshop and under the guidance and supervision of a relevant engineering specialist, in accordance with the rules of art and science**
- (d) The Purchaser informed KEBE about the existence and nature of the defect within four (4) weeks after it has been detected**
- (e) The Purchaser displayed at KEBE the product's sale invoice as proof of its purchase date**
- (f) The Purchaser has granted access to KEBE, in order to inspect the roof tiles and its components on site prior to their removal and replacement and / or to carry out on site sampling and dispatch of samples, for testing according to the EN 1304 Harmonized European Standard to any recognized Laboratory of KEBE's choice, in order to confirm the presence or absence of a defect**
- (g) The Purchaser has provided KEBE (when requested) with the documents and / or the evidence proving his claim**
- (h) The relevant right was exercised solely by the Purchaser**

3. Warranty restrictions:

- (a) The warranty covers the replacement solely for the roof tiles and their components which have a material defect and do not comply with the Harmonized European Standard EN 1304 and the features set out in the relevant CE Conformity Declaration. On the contrary, the warranty does not cover the replacement of all the roof tiles and components installed near the above-mentioned defective tiles and components, in the same or adjacent roof
- (b) The following are not considered as substantial material defects and are not covered by the warranty:
- Deviations from the natural shades
 - Small surface marks, scrapes, craters, fragments
- (c) The warranty doesn't cover product defects which didn't exist at the purchase time, but they appeared later and for reasons not due to her fault. Indicatively, the warranty does not cover cases of defects or damage to products that are due to the following causes:
- Incorrect transport, placement, removal, reinstallation of the product
 - Incorrect method and / or way of cleaning the product
 - Use of chemicals
 - Pollution, atmospheric conditions, extreme weather conditions, fire, earthquake

4. KEBE can either replace the defective products with the equivalent non defective ones or pay their value to the Purchaser. As value it is considered the value of the product at the purchase time.



WARRANTY
FOR
50
YEARS